



GUAM POWER AUTHORITY

ATURIDÁT ILEKTRESEDÁT GUÅHAN
P.O.BOX 2977 • HAGÁTÑA, GUAM U.S.A. 96932-2977

FOR IMMEDIATE RELEASE

April 10, 2026

For More Information Contact:

Joyce N. Sayama
Communications Manager
Phone No. (671) 648-3145

ADVISORY TO THE PUBLIC **GPA's Restoration Process After a Storm**

(Fadian, Mangilao) - Immediately after passage of Tropical Storm Sinlaku and once Condition of Readiness (COR) 4 is issued, the Guam Power Authority will begin its process of restoring power service to the island.

Critical restoration priorities will include hospitals, critical water wells and wastewater facilities, critical infrastructure facilities e.g., communications, schools/shelters, public safety/health and ports of entry.

Residents are asked not to inundate or overwhelm GPA Trouble Dispatch lines with inquiries regarding service restoration. Updates on power restoration will be provided to media, Office of Homeland Security/Office of Civil Defense and posted on GPA's social media pages.

As power restoration progresses and communications systems are restored, Guam Power Authority's **Automated Meter Infrastructure, or Smart Meter Network, and Supervisory Control and Data Acquisition (SCADA)** systems will provide detailed information on outage locations. These systems allow GPA to confirm where power has been restored, identify customers still without service, and locate smaller outage pockets within villages.

Because GPA can monitor restoration and identify remaining outages through these systems, residents are asked not to inundate or overwhelm GPA Trouble Dispatch lines with inquiries regarding service restoration. Updates will be provided to media, Guam Homeland Security/Office of Civil Defense, and posted on Guam Power Authority's official communication channels.

Trouble Dispatchers will receive calls for down energized (sparking) lines, damaged poles or blown transformers. Please stay away from all down lines and equipment as they may still be energized and can cause harm if you come in contact with the lines or equipment. Consider such situations as dangerous and life threatening. If such conditions are present, please immediately report this situation to GPA's 24-Hour Trouble Dispatch at 475-1472/3/4 or via direct message on GPA's Facebook page. Please provide exact location or address, contact information and condition of location.

###

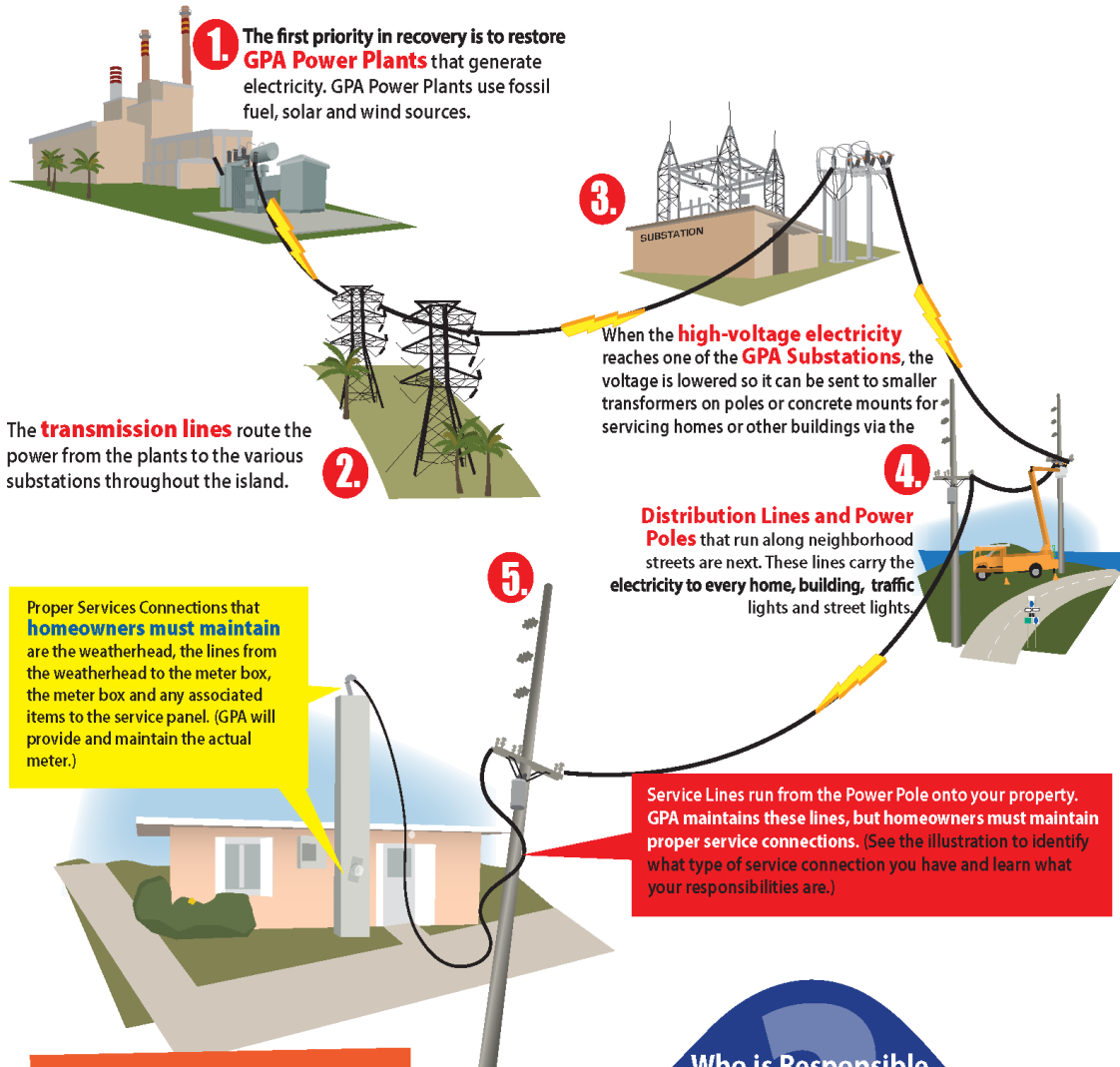
Facebook: <https://www.facebook.com/GuamPowerAuthority>

Instagram: <https://instagram.com/guampowerauthority>

HOW POWER IS RESTORED AFTER TROPICAL STORMS AND TYPHOONS

How GPA Restores Power to Your Home

To restore service as quickly as possible, GPA must repair all components in the prioritized order shown below.



Remember,
HIGH VOLTAGE KILLS
 Downed or dangling power lines can cause electrocution

After the storm passes, look around and be alert for fallen or downed power lines. Consider ALL fallen lines to be "live" to avoid severe injury or death.

Electricity travels through standing water and can cause electrocution

Avoid flooded areas even if they are shallow. Don't step into water in case a downed power line is touching it. Remember, the power line may be some distance away or even out of sight.



Want to learn more?
www.guampowerauthority.com

Who is Responsible for Fixing What?

If your electrical components are damaged, you may be responsible for repairs. Identify your type of service connection below to learn more.

CUSTOMER'S RESPONSIBILITY

GPA'S RESPONSIBILITY

