## **Frequently Asked Questions**

BILL NO. 227-36

## SECURING AND ENSURING THE RIGHTS YETERANS EARNED (SERVE) ACT

Q: Who is eligible to receive veterans services under the SERVE Act?

A: Persons who have active U.S. military service for a minimum period of time, generally the lesser of the full period ordered to active duty or 24 months, and be honorable discharged and under conditions other than dishonorable.

Q: Where can I apply for veterans' benefits and services?

A: Eligible persons may apply at the Guam Veterans Office located in Asan.

Q: Are the veterans' benefits and services transferable to dependents?

A: No, veterans' benefits and services are not transferable to dependents.

Q: What documents are needed for the application process?

A: A DD214 form.

Q: Does Guam veterans have access to an office on the island where they can submit their claims?

A: Currently, Guam's veterans must submit their claims through Hawaii either via mail or online.

Q: Does Guam have an in-patient VA facility?

A: Guam does not have an in-patient VA facility, forcing veterans to travel to Hawaii to avail of the services that the VA is supposed to provide to all who qualify.

Q: How much is the current VA national budget, and the VA budget for Guam?

**A**: The VA spends a total of \$180 billion on veterans nationally, but veterans on Guam receive a minuscule 0.06 percent of that budget.

This measure is a product of the collaboration between the Fanuchanan 2021 Cohort of the University of Guam Accelerated Master's in Public Administration Program and the 36th Guam Legislature.

For inquiries, please contact at rcpp@triton.jog.edu.