

AMENDMENT 2

Invitation For Bids (IFB) UOG IFB No. B25-13

Date Issued: June 23, 2024

<u>"INDEFINITE QUANTITY BID MICROSOFT EDUCATION LICENSE RENEWALS WITH STUDENT BENEFITS"</u></u>

This is to notify all prospective offerors of the following amendment set forth below:

1.1 Question and Answer Sheet 1 set forth as attached.

All other terms and conditions remain the same.

Damian Guerrero Interim Procurement Manager

Please acknowledge receipt and return by email to uog.bids@triton.uog.edu:

Name of company: _____

Print Name/Signature/Date

T: +1 671.735.2925 F: +1 671.735.3010 W: www.uog.edu E: uog.bids@triton.uog.edu Mailing Address: 303 University Drive UOG Station Mangilao, Guam 96913 The University of Guam is a U.S. Land Grant Institution accredited by the Western Association of Schools and Colleges Senior College and University Commission and is an equal opportunity provider and employer.

QUESTION & ANSWER SHEET NO.1

June 23, 2025

In response to the written "Questions" and/or 'Request for Clarifications' UOG received as of June 21, 2025 @ 5:43 am from vendor: **iT1 Source**

Question 1: Are all 4,700 student accounts active and in scope for migration?

Answer: UOG will identify the student's accounts for migration. Most, if not all, UOG identified student's accounts in the migration will be active.

Question 2: Will the GoTritons tenant be preserved and kept inactive for inactive for storing data for inactive students?

a. The assumption is that inactive students who return can be migrated to the primary tenant by the client.

Answer: Yes.

- *Question 3:* Are there any shared mailboxes, resource mailboxes, or delegate permissions that should be included in the scope? If so, please provide details.
- Answer: This is in reference to the Gotritons tenant No shared mailboxes, No resource mailboxes, and No delegate permissions.

Question 4: Should all SharePoint sites be migrated, or specific ones?

Answer: This is in reference to the Gotritons tenant - No shared mailboxes, No resource mailboxes, and No delegate permissions.

Question 5: Are there any known SharePoint customizations, permissions, or workflows that must be preserved? *Answer:* No.

Question 6: Should we plan to re-create mail flow rules, connectors, or transport rules in the Triton tenant? *Answer:* Yes – re-create mail flow rules.

Question 7: Will any email forwarding, aliases, or SMTP relay rules need to be preserved or reconfigured? *Answer:* No.

Question 8: Should the migration follow a staged or cutover approach?

Answer: UOG is currently planning for a cutover approach. However, UOG is open to the best migration path forward. It is expected that the GoTritons email accounts will be available for all students with little to no downtime.

Outstanding Microsoft Defender Question

Question 1: Which Microsoft Defender solutions are intended to be used? (e.g., Defender for Endpoint, Office 365)

Answer: Defender for Endpoint.

- **Question 2:** Are devices currently boarded into Defender for Endpoint?
- Answer: No-devices are NOT boarded into Defender for Endpoint.
 - a. If so, how many?
 - a. N/A-Not Applicable
 - b. If no, should onboarding support be included (e.g., Intune-base or scripted?)
 a. Yes include onboarding. UOG is looking for the most low-cost solution.
- **Question 3:** Is Microsoft Intune currently in use?

Answer: UOG: NO

- a. If so, should Defender be managed via Intune?
- b. If not, should alternate onboarding methods be scoped?
- c. Should Intune deployment be included in scope if it's not already implemented?
- UOG: UOG requires the most low-cost solution to get Defender working and in-place.
- *Question 4:* What operating systems and versions are in use across the environment? (e.g., Windows 10/11 Enterprise/Pro, macOS, iOS, Android)

Answer: Windows 10/11 - Enterprise/Pro, MacOS, IOS, Android.

Question 5: Do you need assistance building or tuning Defender for Endpoint policies? *Answer:* Yes.

Question 6: Are anti-phishing, anti-malware, and Safe Links/Safe Attachments policies already configured? *Answer:* UOG is looking to optimize these features.

Question 7: Are you looking for a configuration review, new baseline setup, or help implementing advanced threat protection features?

Answer: Yes.

Question 8: Is Multi-Factor Authentication (MFA) currently in use?

Answer: Yes, Multi-Factor Authentication is mandated on both tenants

Question 9: Are Conditional Access policies currently in place? *Answer:* Yes