

AMENDMENT 2

**Invitation For Bids (IFB)
UOG IFB No. B26-18**

Date Issued: June 23, 2026

“IQB FOR MICROSOFT EDUCATION LICENSE RENEWALS WITH STUDENT BENEFITS”

This is to notify all prospective offerors of the following amendment set forth below:

- 1. Question and Answer Sheet 1 set forth as attached.**

All other terms and conditions remain the same.



Abigail Martin
Comptroller

Please acknowledge receipt and return by email to uog.bids@triton.uog.edu:

Name of company: _____

Print Name/Signature/Date

QUESTION & ANSWER SHEET NO.1

June 23, 2026

In response to the written “Questions” and/or ‘Request for Clarifications’ UOG received as of June 20, 2026 @ 1:00 pm from vendor: IT1

UOG requires the solution to be fully implemented, configured, and operational by July 25, 2026.

This is a very tight timeline, especially with bid submissions due on July 7 and no stated timeline for when the University of Guam expects to select or award a partner.

Please clarify the anticipated award date, whether professional services can begin immediately upon award, and whether the July 25 deadline is flexible, particularly if the University of Guam elects to include optional items that may impact the implementation timeline.

Answer : UOG is concerned about the expiration of licenses. UOG does not want to lose access to any current and existing licenses and its associated services. Migration Services can begin as soon as the procurement is completed and vendor partner is selected.

Question 1: Please confirm that the migration scope is limited to Exchange Online mailboxes and OneDrive data from the GoTritons tenant to the Triton tenant.

Answer: YES - Vendor will migrate UOG students (GoTritons.uog.edu) to the primary UOG tenant (triton.uog.edu). Vendor will move the GoTriton domain to the primary Triton tenant. Vendor will ensure that the old GoTriton tenant with remaining student accounts will remain active.

Question 2: Please confirm whether SharePoint sites, Teams teams/channels, Teams chat history, Microsoft 365 Groups, Planner, Forms, Stream, Power Platform, Intune/device migration, and other Microsoft 365 workloads are excluded from the migration scope.

Answer: YES

Question 3: How many student accounts, Exchange Online mailboxes, and OneDrive accounts are expected to be migrated?

Answer: 4700

Question 4: What is the total Exchange Online mailbox data volume and total OneDrive data volume to be migrated? If available, please also provide the average and largest mailbox size and average and largest OneDrive size.

Answer: Estimated Average and Max Volume for:

- Mailbox Data:
 - o Total: 5481.8 GB
 - o Average: 1.17 GB
 - o Largest Mailbox: 15.5537932 GB
- OneDrive Data:
 - o Total: 7431.3 GB
 - o Average: 1.61 GB
 - o Largest OneDrive: 203.749 GB

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Question 5: Are archive mailboxes, shared mailboxes, resource mailboxes, distribution lists, mail-enabled security groups, aliases, or Microsoft 365 Groups included in the migration or reconfiguration scope? If so, please indicate what is in scope and counts.

Answer: No

Question 6: Are student accounts cloud-only, synchronized from on-premises Active Directory, or synchronized through Microsoft Entra Cloud Sync / Azure AD Connect?

Answer: Cloud-only

Question 7: What should the target UPN and primary SMTP address format be after migration?

Answer: UPN: user@gotritons.uog.edu
SMTP: user@gotritons.uog.edu
(migrate @gotritons from old tenant to triton tenant)

Question 8: Please clarify the requirement to move the GoTritons domain to the primary Triton tenant. Should gotritons.uog.edu become an accepted domain in the primary tenant after migration?

Answer: YES – GoTritons will be an accepted domain in the primary tenant.

Question 9: How many accounts are expected to remain in the old GoTritons tenant after migration, and how long does that tenant need to remain active?

Answer: All accounts that were NOT migrated over will remain in the old GoTritons tenant after migration. The GoTritons tenant will remain active indefinitely.

Question 10: Will UOG be responsible for maintaining and administering the old GoTritons tenant after migration, or is the vendor expected to provide any ongoing configuration, administration, monitoring, or support for that tenant after cutover?

Answer: UOG will be responsible for maintaining and administering the old GoTritons tenant after migration. There may be some occasions for the need to migrate any GoTritons account for returning students that may have not been enrolled at the time of migration.

Question 11: Please clarify what is meant by establishing “trust and relationship” between the Triton and GoTritons tenants. Is UoG expecting cross-tenant access, B2B collaboration, organization relationships, free/busy sharing, cross-tenant synchronization, federation, or another specific configuration?

Answer: A trust relationship between Microsoft 365 tenants is a secure, configurable link managed through Microsoft Entra ID cross-tenant access settings. It allows two separate organizations to seamlessly share resources, authenticate users, and collaborate without compromising their core security boundaries. UOG is not expecting cross-tenant access but would like to have that option setup in the event of a need.

Question 12: What are the expectations for training and documentation?

Answer: The successful bidder will develop, provide, and train UOG with a script for future mass updating of UOG user tenants. Training will be documented and recorded.

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Question 13: What are the expectations for scripts? Specifically, should scripts be delivered as production-ready PowerShell scripts, documented examples, or guided administrative runbooks?

Answer: Production-ready PowerShell scripts

Question 14: What post-migration support period is expected after cutover, and should support be limited to business hours or include after-hours/weekend coverage during the migration window?

Answer: At a minimum, all issues that relate to licensing and any delivered services around migration (migration issues (corrupt/missing data), provisioning issues)

Question 15: Should Microsoft Defender for Endpoint P1 setup be included in the base professional services scope or treated as an optional/additional services item? If included, how many endpoints are in scope, what device types are included, and are those devices currently managed by Intune, Configuration Manager/SCCM, Group Policy, or another endpoint management platform?

Answer: “Microsoft Defender for Endpoint P1 (OPTIONAL)”